

System Solutions for Health Telematics and eGovernment

Innovation in the health sector means for us to develop advanced solutions: for further improvement of quality in medical care and for the target of a most efficient use of available resources.

SVC develops most modern technologies which guarantee transparency and security in the processing of health and administration data.

We establish the basis for best decisions in practical use, administration, science and politics.

Our clients are customers subject to public law, who are in the need of custom-made and future-proof solutions in the fields of health telematics and eGovernment.

With the successful introduction of the e-card system in Austria – from project design to nationwide rollout - we proved our competence in the management of complex IT-projects. Our know-how makes us a competent and reliable partner for further system solutions in health telematics and eGovernment.

Our strengths are:

- **management of complex IT-projects**
- **design of IT-applications**
- **system integration**
- **operation of a high availability server centre (7x24 hours)**



Fields of our Competence

System Analysis, System Design and Application Design

Using our experts' know-how we analyse project requests according to functional, economic, technical, organizational as well as legal aspects. After that we specify solutions which enable a realization on the basis of the e-card infrastructure. In this process special emphasis is placed on modern methods and the re-usability for future applications.

Server Centre Operation

We operate a 24/7 hours server centre with a distributed infrastructure of about 27.000 terminals all over Austria.

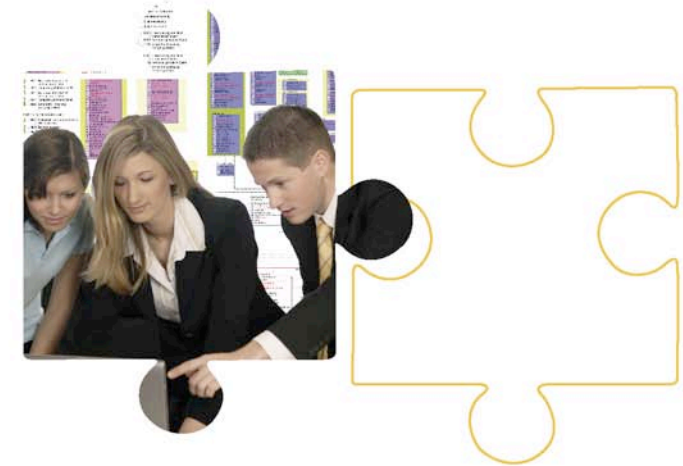
Based on this we guarantee for our clients and partners a high availability and performance of our social insurance applications such as electronic check of entitlement, medical approval service, social insurance number query service, insurance data query service as well as our infrastructure applications like medication safety-belt, signature card and pseudonymisation.

In order to guarantee performance and failure-safety we operate two locations in Austria working in load sharing mode.

Project Management and System Integration

The management of extremely complex projects and the system integration are fields of competence which we proved by the successful introduction of the e-card. The particular challenge was the division of the e-card project into manageable partial projects and the system integration with standardized interfaces and highest possible risk reduction.

For those achievements we also received international acceptance.



Security needs Know-how

IT-solutions for health telematics and eGovernment are facing high challenges.

Absolute security of sensible data in the health sector demands highest responsibility and uncompromising compliance with the strict data protection regulations.



For this purpose we design innovative solutions in a fast and flexible way on the basis of our know-how in order to increase the efficiency of information processes among patients, health service providers and health administration. After the design we implement, direct and control these processes most consequentially and reliably.

Our Vision

We will continue to strengthen our position in the fields of health telematics and eGovernment in Austria. Our competence makes us an indispensable integration partner in the health and eGovernment sector.

We work towards the goal to get even more accepted on an international level and take a leading role in the field of standardisation.



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SVC is a subsidiary company of the Main Association of Austrian Social Security Institutions and was founded in the year 2001.

The mission of SVC is the establishment, implementation, operation and extension of the Austrian e-card system whereby the focus is on future e-health projects by using signature-based keycards.

Get more information on our website

www.svc.co.at



Innovative Technologies for e-Health

